

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024

C.G.No.74/2024-25/Chittoor Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamchan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. P. Sivaji & Others, Gajulapalli,
Mudigolam, Irala (M),
Chittoor District.

Complainant

AND

1. Dy. Executive Engineer/O/Paipalli CCO
2. Executive Engineer/O/Chittoor Town Respondents
(Previously Chittoor/O/Rural)

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the complainant's son and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER


- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.07.2024 at Paipalli stating that they are residing in Gajulapalli(V) and they are facing frequent low voltage problem.




02. The said complaint was registered as C.G.No.74/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have installed 25 KVA DTR and resolved the low voltage problem.
03. Heard complainant's son and respondents through video conferencing. The respondents submit that they erected 25 KVA DTR and resolved the low voltage problem which was admitted by the son of the complainant who represented his father during the course of enquiry. The complainant also gave satisfaction letter and requested to close the complaint as their low voltage problem is solved. Since the grievance of the complainant was redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November'2024.


CHAIRPERSON


Member (Finance)
13/11/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

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13/11/24*